

CORONAVIRUS (COVID 19)

While Urban Approvals Pty Ltd continues to operate with business as usual, we have implemented a few minor changes to be in alignment with the Australian government recommendations regarding Coronavirus (COVID 19).

Any inspection bookings for premises whereby residents are currently undergoing home isolation due to sickness or recent travel, (in those cases where alterations/additions are occurring on an inhabited property or clients have an interim and currently living in the property) will not be attended during the isolation period.

It is expected that following government mandated guidelines, tradespeople and other people working on a building site are restricted from attending the site of an isolated resident. Therefore any further work on site will cease, the inspection can be undertaken before work re-commences. Any critical stage inspection (inclusive of *Final* inspections) will require re-booking after the isolation period has expired.

Any critical stage inspections that are not considered as a risk factor to the inspectors will continue as per normal. Our staff and inspectors are conscientiously taking measures to ensure their safety and the safety of those they encounter on site. Social distancing and safe hygiene practices are considered the best defence.

To maintain the safety of all of our staff, our office are not booking face to face appointments. Any documentation that is brought to the office will be collected by a staff member at the front door.

We understand this a trying and critical time for everyone, and value that each member of the community needs to protect the most vulnerable at this time. We appreciate your assistance with this situation and look forward to everything returning to normal as soon as possible.

Thank you

Management